Kristin Steele,...: My name is Kristen Steel. I'm the unit facilitator on third tower. I've been with Ephraim McDowell for 26 and a half years, which is my total nursing career. I think I've made a difference in healthcare due to the fact that I have been a nurse for such a long time. I've got a lot of experience that I've been able to share with the newer nurses. The pandemic hit when a lot of new nurses were out on the floor. So some of the things that I could draw on from past experiences really helped me to help them along the way.

Kelli Griffin, ...: My name is Kelli Griffin. I work at Ephraim McDowell Jones B Haggin Hospital. I've been there for 17 years and I'm the emergency department director. Okay. They make a difference because they're on the frontline, when everybody else was bunkered down at home and protecting themselves and their family, nurses continued to report to work and take that role of protecting the community still. Because I've tried to relate to our patients and treat them as I would my own family or even how I would want to be treated. And I think sometimes we get lost with trying to make sure that we're following all of the protocols and all the structures that we forget about the simple things that patients desire. So, I've really tried to put myself in their situation and treat them as I would want to be.

Paisley Bustle,...: My name is Paisley Bustle. I have been with Ephraim McDowell James B Haggin ER for going on eight years now. And I am a registered nurse. I think that nurses have been patients support systems. Because a lot of times we haven't been able to allow family to be in certain situations because of the pandemic. They haven't gotten to have the visitors that they usually have. So the nurses are there kind of being their family and being their support. I think just my dedication to the nursing field and Ephraim McDowell has just made other nurses see that we really care about our jobs and really care about our facility.